Nitro – Accessibility Statement

Commitment to Accessibility

At Nitro, we are committed to making our digital platforms - including www.gonitro.com and all Nitro products - accessible to all individuals, regardless of ability. We strive to ensure that everyone can independently access, navigate, and use our services in a manner consistent with the principles of dignity, equality, and inclusion. This Accessibility Statement is published in accordance with the **European Accessibility Act ("EAA")** and outlines our efforts, conformance standards, and ongoing commitment to accessibility.

Scope

This Accessibility Statement applies to:

- The Nitro website: www.gonitro.com
- The Nitro products
- Nitro's customer support

Conformance status

We aim to conform to the **Web Content Accessibility Guidelines (WCAG) 2.2,** Level AA, as the recognized standard for digital accessibility. Where full compliance is not yet achieved, we are actively working to resolve any identified issues and improve the overall accessibility of our platforms, products and services.

Ongoing efforts

We are committed to continuous improvement in digital accessibility and ensuring our platforms and products are understandable, operable, and perceivable to all individuals, regardless of ability our team regularly reviews and updates our products to ensure compliance with the latest standards and best practices.

To ensure accessibility, Nitro has implemented the following measures:

- **Design & Development Standards:** Accessibility principles are integrated into product and web design through use of semantic HTML, ARIA landmarks, keyboard navigability, and colour contrast compliance.

- **Automated & Manual Testing:** We regularly audit (at least once a year) our website and products using automated tools and manual reviews, including testing with screen readers and other assistive technologies.
- **Accessibility Training:** Our design, development, and support teams receive ongoing training to ensure accessibility best practices are embedded throughout the product lifecycle.
- **User Feedback Mechanism:** We provide channels through which users can report accessibility barriers.

Compatibility with Assistive Technologies

Nitro products and the gonitro.com website are designed to be compatible with:

- Recent versions of major web browsers (Chrome, Firefox, Edge, Safari)
- Screen readers such as NVDA, JAWS, and VoiceOver
- Operating system-level accessibility tools (e.g., Windows Narrator, macOS VoiceOver)

Known Limitations

Despite our efforts, some content may not fully meet accessibility requirements. Known limitations may include:

- Older product versions that are no longer actively supported
- Certain third-party integrations that do not fully conform to WCAG guidelines
- Non-text content lacking alternative descriptions

Limitations are actively addressed as they become known to us through our accessibility testing, including automated and manual, and user feedback.

Feedback and Contact

We welcome your feedback on the accessibility of Nitro website. Please let us know if you encounter accessibility barriers:

- legal@gonitro.com
- Via post: 447 Sutter St, Suite 450, #1015, San Francisco, CA, 94108 USA

Please refrain from providing sensitive information in the form, e.g. any information that would reveal personal financial information, information related to your health, or any other sensitive topic.